

# Managed Vulnerability Scanning, powered by BT Counterpane



Attack vectors targeting businesses have multiplied rapidly in the last few years. Do you know what vulnerabilities exist in your critical infrastructure?

Discovering and understanding your infrastructure vulnerabilities is the first step to fixing them. BT's Managed Vulnerability Scanning service enables you to identify, analyze and remediate vulnerabilities in your infrastructure and allow you to protect your business's critical assets.

IT organizations are continually updating systems, granting access to users and installing new applications. Because networks are constantly evolving and increasingly complex, vulnerability scanning should not be a onetime event, but a critical, on-going responsibility.

BT's Managed Vulnerability Scanning service enables your IT staff to maintain a necessary level of vigilance, while being able to perform their daily tasks. BT's Managed Vulnerability Scanning service allows you to schedule scans on a regular basis at a time that is convenient for your business operations. All vulnerability scanning results are correlated across different IDS vendors, to significantly reduce false positives so you only receive alerts on genuine security threats.

With the BT's Managed Vulnerability Scanning service, you get the benefits of a managed solution that simplifies the task of your IT and security staff in a flexible and cost-sensitive package.

## Service Description

BT offers two levels of Managed Vulnerability Scanning service to meet customer needs.

The Full Service option is for companies interested in leveraging BT's expertise and experience to manage their scans and tightly integrate it with BT's infrastructure. BT's scans can be scheduled to suit your needs on a weekly, monthly or unlimited basis.

The Self Service option is for companies preferring to self-administer their scans and wish to take advantage of additional features of the service, including asset classification and remediation management.

Both service options provide flexibility in scheduling scans and defining internal and external targets including address-specific or address-range coverage options, and conditional start-stop time boundaries. All scan reports are correlated across data from vendors as well as data from BT's proprietary correlation engine. Executive summaries and detailed scan reports are available 24x7 via the BT Counterpane Portal.



## About BT

BT in North America provides solutions that help enterprises effectively use technology to drive business growth. The expertise of our more than 4,000 employees enables us to help customers globalize their businesses in innovative and sustainable ways. Through strategic development, strong partnerships and a diverse collection of best practices and methodologies, BT has emerged as a leader in networked IT services providing professional services and consultancy, managed services and full outsourcing for business and IT transformation.

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## Features of Managed Vulnerability Scanning:

- **Powered by Qualys:** as the acknowledged leader in vulnerability scanning technology, BT chose Qualys to provide the back-end scanning capabilities for the service.
- **High-quality scan reports** not only identify the vulnerabilities of customer systems accurately but also recommend detailed remediation information that can help customer administrators fix the root cause of the identified vulnerability.
- **Enhanced dashboard reporting** through the BT Portal allows customers to identify problem areas and spot trends quickly, before vulnerabilities are exploited by threat agents.
- **Flexibility:** BT Managed Vulnerability Service has three convenient service modes: monthly, weekly and unlimited, allowing you to choose the timing and frequency that works best for you. Conditional start-stop time bounds allow you to run the service with minimal disruptions.
- **PCI-Approved Scan Reporting:** The Managed Vulnerability Scan service allows you to obtain a PCI approved scan report for the relevant card processing systems.
- **Secure Infrastructure:** The Managed Vulnerability Scanning service is offered through our redundant Secure Operations Centers (SOCs) which utilize a robust and secure infrastructure hardened against physical or network-borne threats and is available 24x7.

## Benefits:

BT's Managed Vulnerability Scanning Service:

- **Reduces complexity.** Let BT deal with the complexities of setting up, scheduling and maintaining of the scan service, relieving your IT and security staff and allowing them to focus on more strategic projects.
- **Assists companies in managing their IT budgets.** The service is available in two cost-effective options, allowing you to choose the method of delivery most appropriate for your business. BT Managed Security Monitoring customers can take advantage of integrated billing, reducing accounting burdens significantly.
- **Integrates seamlessly with other BT managed security solutions.** An additional benefit for existing BT customers, or businesses considering outsourced managed security solutions, BT's Managed Vulnerability Scanning Service is fully integrated with BT's other world-class managed security services.
  - **IDS/Vulnerability Scan Correlation.** BT performs any-to-any correlation between different scan and IDS vendors, significantly improving the ability to discard false positives and alert on genuine security threats during security monitoring.
  - **Integrated Portal.** Obtain and analyze scan results in the same portal as used for all BT services, reducing the burden on your security staff. They don't have to visit multiple sites to track your security posture.

## Contact Us

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